TIMBER IN A NEW DIMENSION

DERIX

Project Data

Order No.: _____

ZIP Code / Place of Delivery: _____

Delivery Date: _____

Truck No. (see delivery note): _____

Date of Detection of Defects: _____

Company Data

Company: _____

Street: _____

ZIP Code / Location: _____

Country: _____

Contact Person: _____

Phone No.: _____

Complaint

_____

Reason of Complaint: _____

_____

_____

Position Number(s): _____

Measures taken by the customer*: _____

***Important Note:** Please note that the customer is only entitled to rectify defects after the complaint has been discussed with us. Any rectification of defects shall be subject to our prior consent. Generally speaking, however, we reserve the right to rectify any defects or deficiencies ourselves.

Photo of the defective material (Please always attach photographic proof of the complaint!)

Please click in the field to upload an image!	Please click in the field to upload an image!

Costs

No. of persons	Date and time of rectification of defects	Personnel assigned for rectification of defects (e.g. assistants, skilled workers …)	Expenditure of time (hours)	Hourly rate (€/hour):	Total (€)
					0,00
					0,00
					0,00
					0,00
					0,00

Total costs: 0,00

Date: _____

Company stamp and legally binding signature

The DERIX-Group shall fill in the form below

Complaint accepted	**Yes** ◉	**No** ○

Reason:

Information regarding handling of the complaint:

Company stamp, date and legally binding signature